etekcity®

Choice Smart Nutrition Scale

Model: ENS-C551S-SUSW

User Manual
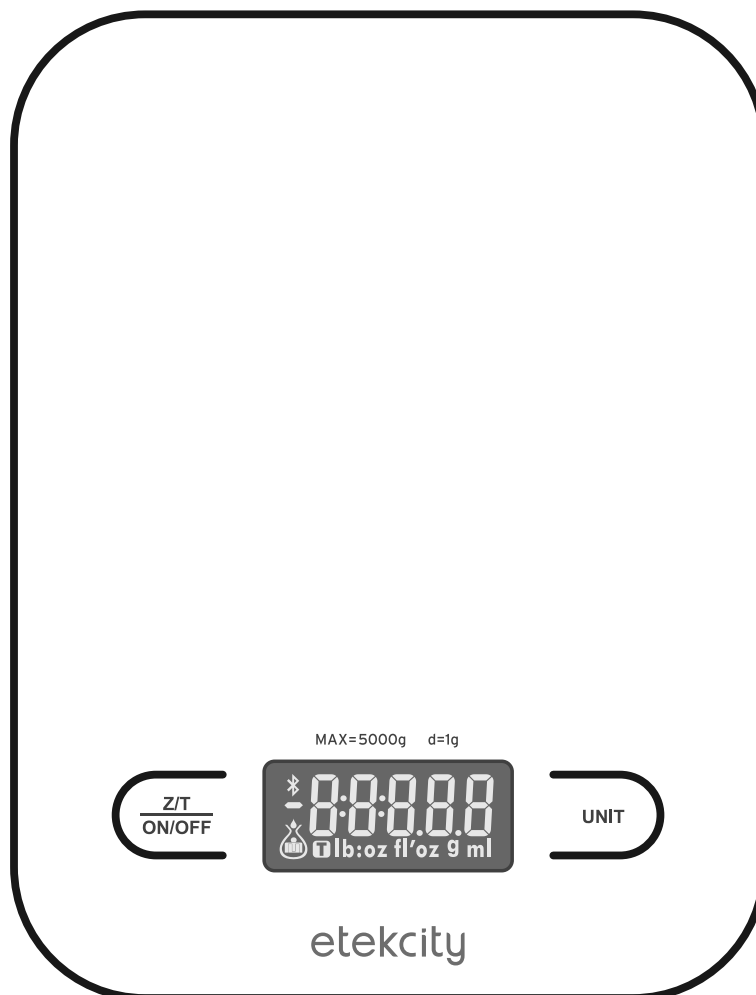
MAX=5000g   d=1g

Z/T
ON/OFF

UNIT

lb:oz fl'oz g ml

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Thank you for purchasing the Choice Smart Nutrition Scale by Etekcity.

If you have any questions or concerns, please reach out to our helpful Customer Support Team at **support@etekcity.com**. We hope you enjoy your new nutrition scale!

Table of Contents

Package Contents

1 x Choice Smart Nutrition Scale
3 x 1.5V AAA Batteries (Pre-Installed)
1 x Quick Start Guide

Specifications

Weight Capacity	176.4 oz / 11 lb / 5000 g / 5000 mL
Units	oz / lb:oz / fl'oz (water/milk) / g / mL (water/milk)
Auto-Off	30–300 seconds (adjustable in app)
Dimensions	8.0 x 6.1 x 0.7 in / 204 x 156 x 17 mm
Battery	3 x 1.5V AAA Batteries (Pre-Installed)

Increments

Measurement Unit	Item Weight	Increment
g	2–5000 g	1 g
oz	0.05–176 oz	0.05 oz

Note: *To access additional smart nutrition scale functions, download the free VeSync app (see page 10).*

Important Safety Information

To avoid damage to this scale, please read and follow all instructions and safety guidelines in this manual.

Scale

- **Do not** exceed the 11 lb / 5000 g weight capacity, as it will damage the scale. An error indicator will appear on the LCD display if the limit is exceeded.

- **Do not** immerse the scale in water or any liquid. Smart scales are not waterproof.

- If liquid is spilled on the digital display or buttons, immediately wipe the scale dry with a soft cloth to avoid internal damage.

- Handle with care. This scale is not intended for commercial or heavy-duty use.

- Keep the scale in a cool, dry place. Avoid exposure to damp environments or extreme temperatures.

- This scale is not intended for use by persons (including children) with reduced physical, sensory, or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the scale by a person responsible for their safety.

- Handle with care. Not for commercial use. Household use **only**.

Batteries

- **Do not** mix new and old batteries.

- If the low battery indicator ("Lo") appears on the display, replace the batteries.

- If the scale is not in use for an extended period of time, remove the batteries to conserve battery life and extend the lifetime of the scale.
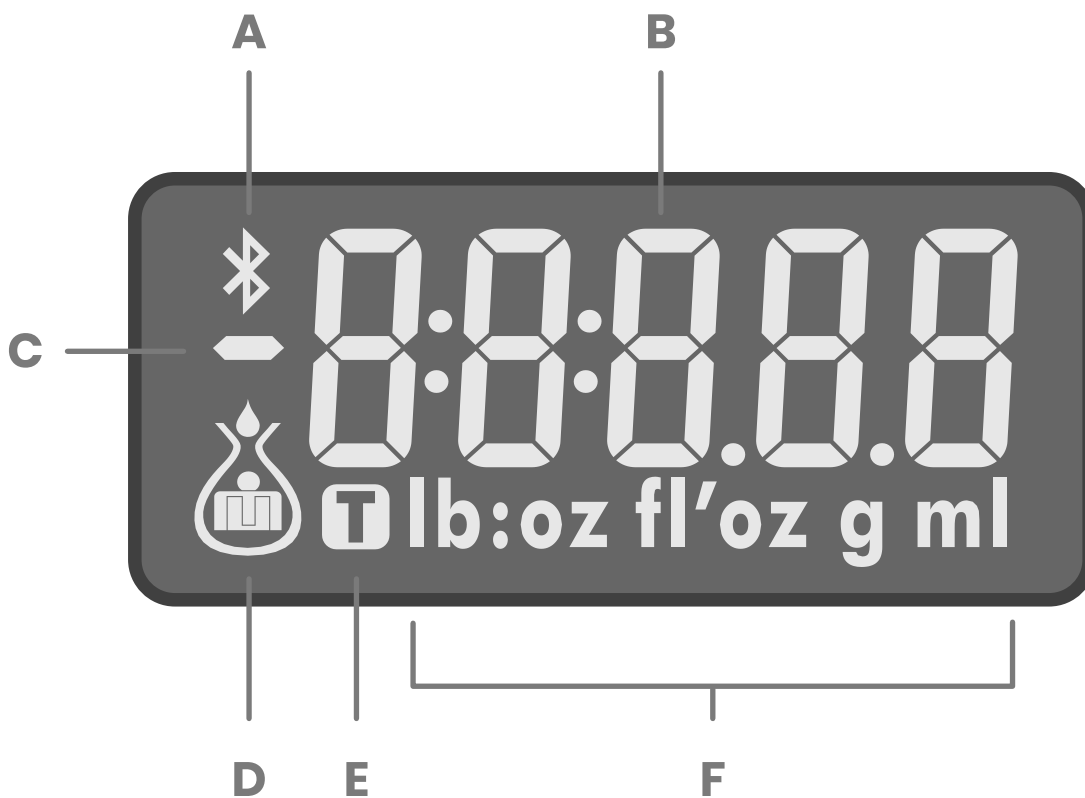
SAVE THESE INSTRUCTIONS

Function Diagram

A

F

MAX=5000g   d=1g

Z/T
ON/OFF

UNIT

lb:oz fl'oz g ml

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B   C   D

E
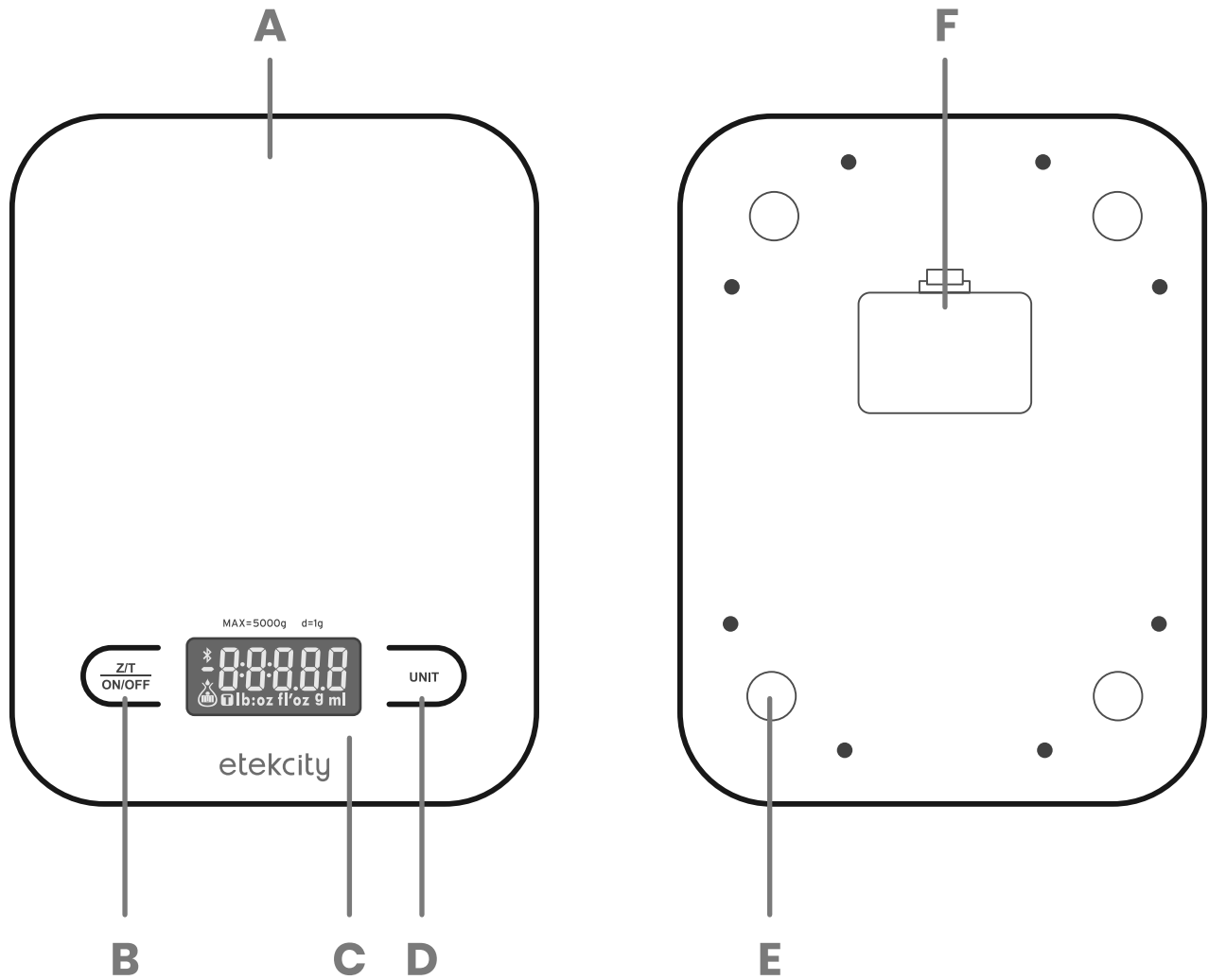
A. Weighing Platform

B. Zero/Tare/On/Off Button

C. Digital Display

D. Unit Selection Button

E. Anti-Skid Pads

F. Battery Compartment

Display Diagram


A. Bluetooth® Indicator

B. Weight Value

C. Negative Weight Indicator

D. Weight/Water/Milk Indicator

E. Tare Indicator

F. Measurement Unit

Before First Use

Remove the plastic strip from the battery compartment.

1. Open the battery compartment on the underside of the scale. Remove the included AAA batteries. *[Figure 1.1]*

2. Remove the plastic insulator strip from the battery compartment.

3. Replace the batteries. Follow the guidelines in the battery compartment to match the + and − terminals. *[Figure 1.2]*

Push and Lift

+ 1.5V - AAA −
− 1.5V - AAA +
+ 1.5V - AAA −
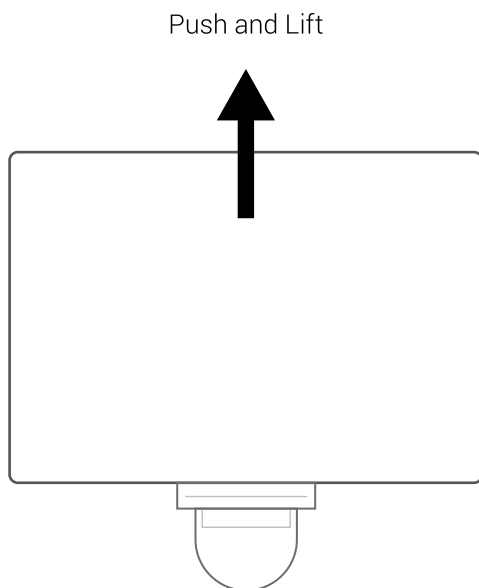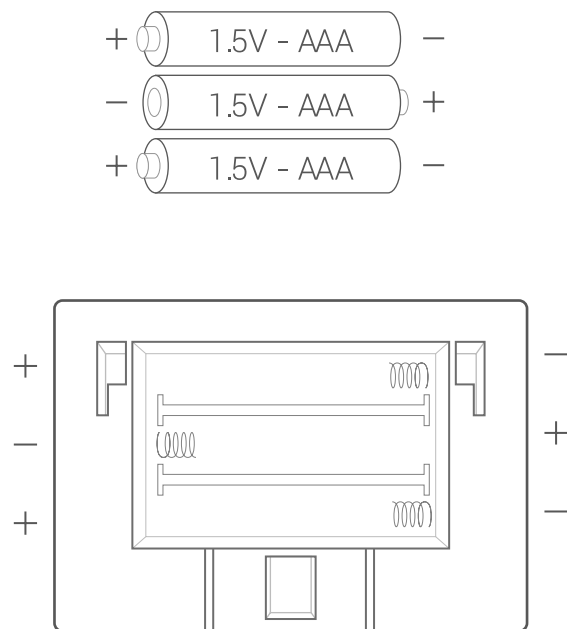
[Figure 1.1]

[Figure 1.2]

VeSync App Setup

Note: *The VeSync app is continually being improved and may change over time. If there are any differences, follow the in-app instructions.*

1. To download the VeSync app, scan the QR code or search "VeSync" in the Apple App Store® or Google Play Store.

    Note:

    • *This scale uses the VeSync app, not the VeSyncFit app.*

    • *For Android™ users, you may need to select **Allow** to use VeSync.*

2. Open the VeSync app. If you already have an account, tap **Log In**. To create a new account, tap **Sign Up**.

    Note: *You must create your own VeSync account to use third-party services and products. These will not work with a guest account. With a VeSync account, you can also allow your family and friends to use your smart nutrition scale. Even if you switch to a new device, your nutrition records will still be available on your VeSync account.*

3. Make sure your phone has Bluetooth® turned on.

4. Tap **+** in the VeSync app and select your smart nutrition scale.

5. Follow the in-app instructions to connect to your smart nutrition scale.

Note: You can change the name and icon at any time in the smart nutrition scale settings.

Using Your Smart Scale

Note:

- *You can use the VeSync app to control your scale, and access additional features such as extra settings, food records, nutrition tracking, and more.*

- *For accurate results, **always** place the scale on a hard, dry, flat surface.*

- *Keep the scale away from dirt, dust, vibrations, wind, air currents, and electromagnetic interference.*

- *When you turn on the scale, choose units, or use the Tare function, wait for the display to read "0.00" before measuring.*
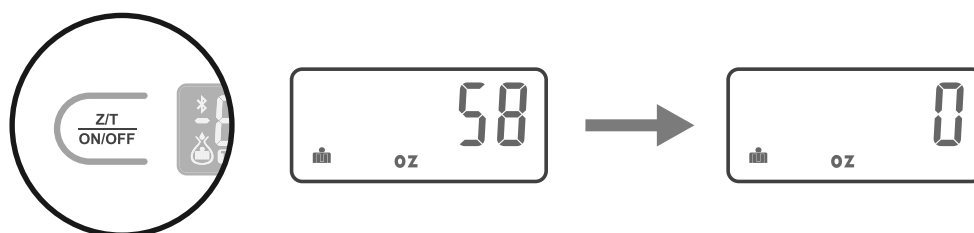
Measurement

1. Place the scale on a hard, dry, flat surface.

2. Press ⟨Z/T ON/OFF⟩ to turn on the scale. Press **UNIT** to select your desired measuring unit, which will show at the bottom of the display.

   a. **Weight:** Choose between ounces (oz), pounds and ounces (lb:oz), or grams (g).

   b. **Volume:** Choose between fluid ounces (fl'oz) and milliliters (mL). You can also select water ⟨water icon⟩ or milk ⟨milk icon⟩.

3. **Optional:** If you're using a container to hold the items or liquid you're measuring, first place the empty container on the scale. Press ⟨Z/T ON/OFF⟩ to remove the container's weight (see Tare Function, page 14).

4. Place your item on the scale.

5. Wait for the reading on the display to stabilize.

   Note:

   • *To reset the scale, remove all weight from the platform and press ⟨Z/T ON/OFF⟩.*
   [Figure 2.1]

[Figure 2.1]

Tare Function

Whenever you measure items inside a container, you can use the Tare function to remove the container's weight from the final measurement.

1. Tap $\frac{Z/T}{ON/OFF}$ to turn on the scale. Make sure the display reads "0". If the screen does not display "0" automatically, tap $\frac{Z/T}{ON/OFF}$ to adjust to zero.

2. Place the empty container on the center of the scale.

3. Wait for the reading on the display to stabilize. The display will show the container's weight.

4. Tap $\frac{Z/T}{ON/OFF}$ to tare the weight of the container. The screen will now display "0".

5. Place the liquid or items into the container. The scale will measure the contents without including the weight of the container.

6. When you're done, reset the scale by removing all weight and tapping $\frac{Z/T}{ON/OFF}$ again.

Unit Conversion

To change the unit of measurement, tap **UNIT** until the display shows your desired unit of measurement. Infrequently used units can be disabled in the VeSync app.

a.   **Weight:** Choose between ounces (oz), pounds and ounces (lb:oz), or grams (g).

b.   **Volume:** Choose between fluid ounces (fl'oz) and milliliters (mL). You can also select water 💧 or milk 🥛.

Automatic Power Off

To save battery power, the scale will automatically power off after 180 seconds of inactivity. Auto-off time can be adjusted from 30–300 seconds in the VeSync app.

Manual Power Off

Tap and hold Z/T ON/OFF for 2 seconds to turn off the scale.

Maintenance

- Use a slightly damp cloth to clean the surface of the scale, followed by a dry, soft cloth to wipe away the remaining moisture.

- You can use a dry, soft cloth to wipe dust off the scale.

- **Do not** wash the scale or immerse it in water or any other liquid.

Troubleshooting

Problem	Possible Solution
LCD display is dim.	Replace the batteries.
LCD display shows "Lo".	Battery is low. Replace the batteries.
Scale does not turn on.	Replace the batteries.
	Insert batteries under the correct polarity as marked in the battery compartment.
Scale cannot connect to VeSync app.	Make sure your mobile device is within 30 ft / 10 m of the scale.
	A Bluetooth device can only exchange data with 1 other Bluetooth device at a time. Make sure the scale is not connected to any other phone or app.
Display shows "Err"	Weight exceeds 176.4 oz / 11 lb / 5000 g / 5000 mL. Remove item from scale to protect its weight sensors. Use a different scale with a higher weight range.

If your problem is not listed, please contact **Customer Support** (see page 23).

Attributions

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Google, Android, and Google Play are trademarks of Google LLC.

App Store® is a trademark of Apple Inc.

Federal Communication Commission Interference Statement - Part 15

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference, and
2. This device must accept any interference received, including interference that may cause undesired operation.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna;
- Increase the separation between the equipment and receiver;
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected;
- Consult the dealer or an experienced radio/TV technician for help.

FCC Caution: Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.

FCC Radiation Exposure Statement

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. End users must follow the specific operating instructions for satisfying RF exposure compliance. To maintain compliance with FCC RF exposure compliance requirements, please follow operation instructions as documented in this manual. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter. The availability of some specific channels and/ or operational frequency bands are country dependent and are firmware programmed at the factory to match the intended destination. The firmware setting is not accessible by the end user.

FCC SDOC SUPPLIER'S DECLARATION OF CONFORMITY

Etekcity Corporation hereby declares that this equipment is in compliance with the FCC Part 15 Subpart B. The declaration of conformity may be consulted in the support section of our website, accessible from www.etekcity.com

Warranty Information

Product	Choice Smart Nutrition Scale	
Model	ENS-C551S-SUSW	
For your own reference, we strongly recommend that you record your order ID and date of purchase.		
Order ID		
Date of Purchase		

TERMS & POLICY

Etekcity Corporation ("Etekcity") warrants this product to the original purchaser to be free from defects in material and workmanship, under normal use and conditions, for a period of 2 years from the date of original purchase.

Etekcity agrees, at our option during the warranty period, to repair any defect in material or workmanship or furnish an equal product in exchange without charge, subject to verification of the defect or malfunction and proof of the date of purchase.

There is no other express warranty. This warranty does not apply:

- If the product has been modified from its original condition;
- If the product has not been used in accordance with directions and instructions in the user manual;
- To damages or defects caused by accident, abuse, misuse or improper or inadequate maintenance;
- To damages or defects caused by service or repair of the product performed by an unauthorized service provider or by anyone other than Etekcity;
- To damages or defects occurring during commercial use, rental use, or any use for which the product is not intended;
- To damages or defects exceeding the cost of the product.

Etekcity will not be liable for indirect, incidental, or consequential damages in connection with the use of the product covered by this warranty.

This warranty extends only to the original consumer purchaser of the product and is not transferable to any subsequent owner of the product regardless of whether the product is transferred during the specified term of the warranty.

This warranty does not extend to products purchased from unauthorized sellers. Etekcity's warranty extends only to products purchased from authorized sellers that are subject to Etekcity's quality controls and have agreed to follow its quality controls.

All implied warranties are limited to the period of this limited warranty.

This warranty gives you specific legal rights and you may also have other rights which vary from state to state. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

If you discover that your product is defective within the specified warranty period, please contact Customer Support via **support@etekcity.com. DO NOT** dispose of your product before contacting us. Once our Customer Support Team has approved your request, please return the product with a copy of the invoice and order ID.

Every Etekcity product automatically includes a 2-year warranty. To make the customer support process quick and easy, register your product online at www.etekcity.com/warranty.

This warranty is made by:

Etekcity Corporation
1775 Flight Way, Suite 150
Tustin, CA 92782, USA

Customer Support

If you have any questions or concerns about your new product, please contact our helpful Customer Support Team.

Etekcity Corporation
1775 Flight Way, Suite 150
Tustin, CA 92782, USA

Email: support@etekcity.com
Toll-Free: 1-855-686-3835

Support Hours
Mon–Fri, 9:00 am–5:00 pm PST/PDT

*Please have your invoice and order ID ready before contacting Customer Support.

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