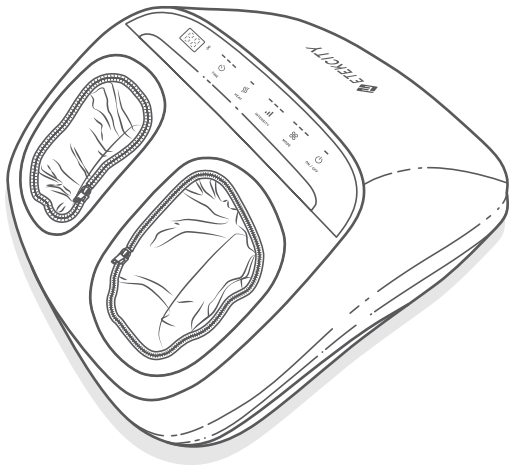




User Manual

Smart Shiatsu Foot Massager

Model: EM-SF3 Series



Thank you for purchasing the
EM-SF3 Series Smart Foot Massager by
Etekcity.

If you have any questions or concerns, please reach out to our
helpful Customer Support Team at **support@etekcity.com**.
We hope you enjoy your new foot massager!

Table of Contents

Package Contents	3
Specifications	3
Important Safety Information	4
Function Diagram	6
Using the Massager	7
VeSync App Setup	9
Maintenance	10
Troubleshooting	11
Warranty Information	13
Customer Support	14

Package Contents

- 1 x Foot Massager
- 1 x AC Power Adapter
- 1 x Quick Start Guide

Specifications

Power Supply	Input: AC 100-240V, 50-60Hz Output: DC 12V, 2.5A
Rated Power	24W
Dimensions	18.4 x 15.4 x 10.7 in / 467 x 390 x 272 mm
Weight	12.1 lb / 5.5 kg
Operating Temperature	32°-104°F / 0°-40°C
Storage Temperature	14°-122°F / -10°-50°C
Bluetooth® Version	5.0
Compatible Systems	Android 5.1/iOS 9.2 and above

READ AND SAVE THESE INSTRUCTIONS

Important Safety Information

To reduce the risk of burns, fire, electric shock, or other injury, follow all instructions and safety guidelines. Read all instructions before using.

DANGER:

- **Always** unplug this massager from the electrical outlet immediately after using and before cleaning.
- Examine your massager's fabric covering for any sign of damage before using. If there are any blisters, tears, or cracks, **do not** use your massager.
- **Never** use pins or other metallic fasteners with this massager.
- Keep dry. **Do not** use the massager if it is wet.

WARNING:

- **Do not** leave your massager unattended when plugged in. Unplug when not in use, and before putting on or taking off parts.
- **Do not** operate under a blanket or pillow. Overheating can occur causing fire, electric shock, or other injury.
- Close supervision is necessary when your massager is used by or near children, invalids, or persons with disabilities.
- **Only** use this appliance as directed in this manual. **Do not** use attachments not recommended by Etekcity.
- **Do not** use the massager if it has been dropped, if it is not working properly, or if any of its parts (including the cord or plug) are damaged.

Contact **Customer Support** (see page 14).

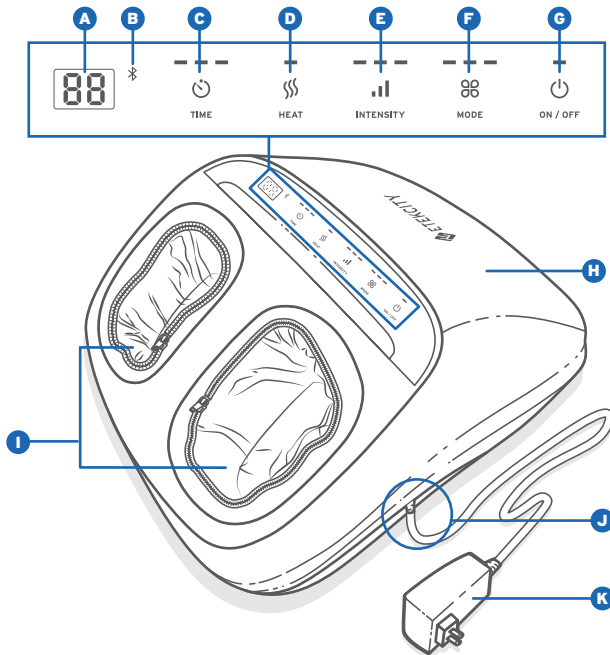
- **Do not** use the massager if it has been dropped in water.
- Turn off and stop using the massager immediately if it makes an unusual noise, emits a strange smell, or if smoke comes from it. Contact **Customer Support** (see page 14).
- **Do not** carry the massager by the cord.
- Keep the cord and adapter away from heated surfaces.
- **Do not** insert any object into any opening unless directed by the manual.
- **Do not** use outdoors.
- **Do not** operate where aerosol (spray) products are being used or where oxygen is being administered.
- To disconnect, turn off all controls, then unplug.
- The massager may get hot enough to cause burns on any control setting. **Do not** use when sleeping. **Do not** use on infants, disabled persons, or people who are sleeping or unconscious. **Do not** use on sensitive skin or if you have poor blood circulation. Check the skin

in contact with the heated area of the massager frequently to reduce the risk of blistering.

- **Do not** use this massager on swollen or inflamed areas. If you have any injury, disease, or reduced feeling in your lower legs or feet, then consult a physician before using.
- The massager is not intended for medical use or as a substitute for medical attention.
- **Do not** crush the massager.
- **Do not** use this massager for more than 30 minutes at a time.
- **Never** stand with feet in the massager. **Only** use while seated.
- **Do not** stand on the massager or place heavy objects on it.
- **Do not** remove the housing cover.
- **Do not** try to repair the massager. Contact **Customer Support** (see page 14) if the massager is malfunctioning.
- Positioning your massager incorrectly or applying excess pressure may result in pain or injury.
- Not for commercial use. Household use **only**.




Function Diagram

- A. Timer Display
- B. Bluetooth® Indicator
- C. Timer Button
- D. Heat Button
- E. Intensity Button
- F. Mode Button
- G. Power Button
- H. Massager Housing
- I. Detachable Foot Sleeves
- J. AC Power Adapter Input
- K. AC Power Adapter



Using the Massager

Before using, connect the AC power adapter to the massager [Figure 1.1] and plug in to an outlet.

- A. Tap  to start the massager. Tap  again at any time to stop the massager.
- B. Tap  to adjust the massage time between 15, 20, and 25 minutes.

Note: The timer will restart each time you tap .

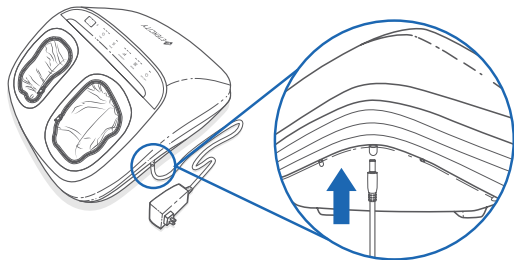





Figure 1.1

- C. Tap  to turn the heating function on or off.
- D. Tap  to adjust the massage air pressure level between 1 (Low), 2 (Medium), and 3 (High).
- E. Tap  to change the massage mode between Mode 1, 2, and 3.
 - **Mode 1:** The massage rollers move slower for a gentler massage.
 - **Mode 2:** The massage rollers move faster for a more powerful massage.
 - **Mode 3:** The massage rollers will start and pause regularly for a massage with more air pressure.

Note: The default settings when the massager is turned on are a 15 minute timer with heat off and low intensity in massage mode 1.

CAUTION: Never stand with feet in the massager.
Only use while seated.

Using the Massager

Tips

- **Do not** use this massager for more than 30 minutes at a time.
- If the massager is used for too long, overheat protection will activate and the massager will shut down. Allow the massager to cool for about 40 minutes before using again.
- Avoid using with only 1 foot unless necessary, as this may shorten the life of the massager.
- If you feel uncomfortable or feel pain while using the massager, stop using immediately. Consult a physician if necessary.

VeSync App Setup

Note: Due to continuing updates and improvements, the VeSync app may appear slightly different. In case of any differences, follow the in-app instructions.

1. To download the VeSync app, scan the QR code, or search “VeSync” in the Apple App Store® or Google Play™ Store.

Note: For Android users, you must select **Allow** to use VeSync.



2. Open the VeSync app. If you already have an account, tap **Log In**. To create a new account, tap **Sign Up**.

3. Make sure your phone has Bluetooth® turned on.
4. Follow the in-app instructions to add your Smart Shiatsu Foot Massager.

Maintenance

- Launder the removable foot sleeves when necessary. Wash on delicate cycle in cool or warm water (lower than 122°F / 50°C).
Note: Laundering may slightly discolor the cloth cover. Wash with dark colors.
- Use a soft cotton cloth and non-abrasive detergent to clean the massager. **Never** immerse in water.
- Keep away from heat sources and direct sunlight.
- **Do not** store in extreme temperatures. Storage temperature should be 14°-122°F / -10°-50°C.

Troubleshooting

Problem	Possible Solution
The massager won't turn on.	Make sure the massager is plugged in.
	Unplug the AC power adapter from the massager and plug it back in.
The massager won't connect to my phone.	Make sure your phone has Bluetooth turned on and is within 32 ft / 9.75 m of the massager.
	Make sure your massager isn't connected to any other phones. Bluetooth devices can only connect to 1 phone at a time.
The massager is turned on, but the massage functions stopped working.	If you have been using the massager for a long time, overheat protection may have activated. Turn the massager off and allow it to cool for at least 40 minutes.
The massage intensity is too strong or too weak.	Change the mode and intensity settings of the massager to match your preferences.
An unknown error occurred.	Turn off the massager and turn it back on again.
	Unplug the AC power adapter from the massager and plug it back in.
The massager is making an unusual noise, emitting a strange smell, or smoke is coming from it.	Turn off and stop using the massager immediately. Contact Customer Support (see page 14).

FCC Statement

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference, and
2. This device must accept any interference received, including interference that may cause undesired operation.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

FCC Caution: Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.

FCC Radiation Exposure Statement

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. End users must follow the specific operating instructions for satisfying RF exposure compliance. To maintain compliance with FCC RF exposure compliance requirements, please follow operation instructions as documented in this manual. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter. The availability of some specific channels and/or operational frequency bands are country dependent and are firmware programmed at the factory to match the intended destination. The firmware setting is not accessible by the end user.

Warranty Information

Product Name	Smart Shiatsu Foot Massager
Model	EM-SF3 Series
Default Warranty Period	2 years
<i>For your own reference, we strongly recommend that you record your order number and date of purchase.</i>	
Order Number	
Date of Purchase	

Terms & Policy

Etekcity Corporation (“Etekcity”) warrants this product to the original purchaser to be free from defects in material and workmanship, under normal use and conditions, for a period of **2 years** from the date of original purchase.

Etekcity agrees, at our option during the warranty period, to repair any defect in material or workmanship or furnish an equal product in exchange without charge, subject to verification of the defect or malfunction and proof of the date of purchase.

There is no other express warranty. This warranty does not apply:

- If the product has been modified from its original condition;
- If the product has not been used in accordance with directions and instructions in the user manual;
- To damages or defects caused by accident, abuse, misuse or improper or inadequate maintenance;
- To damages or defects caused by service or repair of the product performed by an unauthorized service provider or by anyone other than Etekcity;
- To damages or defects occurring during commercial use, rental use, or any use for which the product is not intended;
- To damages or defects exceeding the cost of the product.

Etekcity will not be liable for indirect, incidental, or consequential damages in connection with the use of the product covered by this warranty.

This warranty extends only to the original consumer purchaser of the product and is not transferable to any subsequent owner of the product regardless of whether the product is transferred during the specified term of the warranty.

This warranty does not extend to products purchased from unauthorized sellers. Etekcity’s warranty extends only to products purchased from authorized sellers that are subject to Etekcity’s quality controls and have agreed to follow its quality controls.

All implied warranties are limited to the period of this limited warranty.

This warranty gives you specific legal rights and you may also have other rights which vary from state to state. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

If you discover that your product is defective within the specified warranty period, please contact Customer Support via **support@etekcity.com**. **DO NOT** dispose of your product before contacting us. Once our Customer Support Team has approved your request, please return the product with a copy of the invoice and order ID.

Every Etekcity product automatically includes a 2-year warranty. To make the customer support process quick and easy, register your product online at www.etekcity.com/warranty.

This warranty is made by:

Etekcity Corporation
1202 N. Miller St., Suite A
Anaheim, CA 92806

Customer Support

If you encounter any issues or have any questions regarding your new product, please contact our helpful Customer Support Team. Your satisfaction is our goal!

Customer Support

Etekcity Corporation

1202 N. Miller St., Suite A
Anaheim, CA 92806

Toll-Free: (855) 686-3835

Email: support@etekcity.com

Support Hours

Mon-Fri, 9:00 am-5:00 pm PST/PDT

**Please have your order confirmation number ready before contacting Customer Support.*

Connect with us @Etekcity



