

etekcity®

Smart Body Composition Scale



[User Manual](#)

Thank you for purchasing the Smart Fitness Scale by Etekcity.

If you have any questions or concerns, please reach out to our helpful Customer Support Team at support@etekcity.com.

We hope you enjoy your new smart scale!

Questions or Concerns?

Mon–Fri, 9:00 am–5:00 pm PST/PDT
support@etekcity.com • 1-855-686-3835

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Specifications

Name	Smart Fitness Scale
Model	EFS-C671-WUST
Weight Capacity	400 lb / 180 kg
Weight Units	lb / kg
Platform	Tempered Glass
Battery	300mAh Li-ion Battery
Input	5.0V $\overline{=}$ 500mA (USB Type-C Charging)
Dimensions	11.8 x 11.8 x 0.9 in / 30 x 30 x 2.4 cm
Operating System	iOS® 12.0+ or Android™ 6.0+

READ AND SAVE THESE INSTRUCTIONS

Safety Information

Please read and follow all instructions and safety guidelines in this manual.

MEDICAL

WARNING: This scale uses a harmless electrical current to measure body fat. Consult a healthcare professional before using the smart scale if you use electronic medical equipment such as a pacemaker.

- This scale should not be used to diagnose or treat any medical condition.
- Scale data should not be used as a substitute for medical advice from a healthcare professional.

GENERAL USE

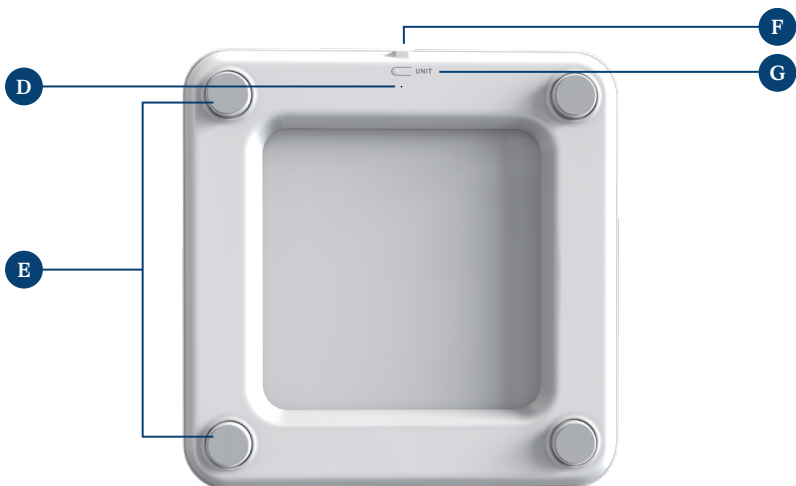
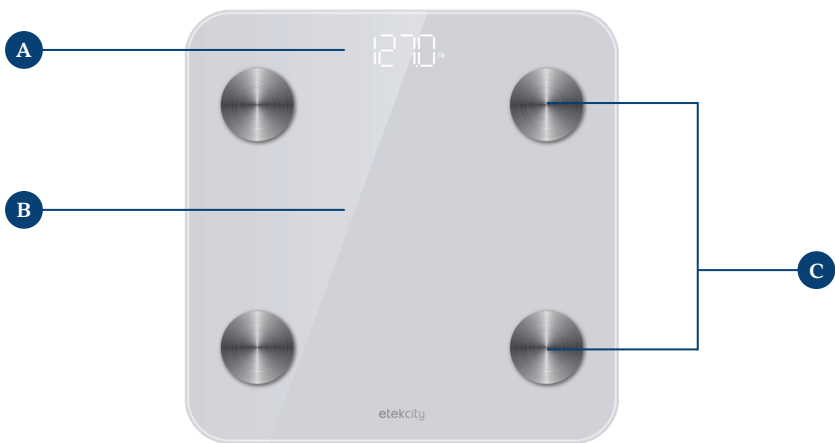
- Check the scale before using. **Do not** use the scale if it is damaged in any way.
- **Do not** strike or bang on the scale.
- **Do not** use the scale if there is a crack on the glass. While tempered glass is stronger and fractures more safely than ordinary glass, it may shatter unexpectedly after developing a slight crack. If you see a crack, contact **Customer Support** (see page 17).
- The glass platform is slippery when wet. **Always** make sure the platform and your feet are dry before stepping on for measurement.

- Place the scale on a hard, flat surface to avoid tipping.
- To weigh safely and accurately, stand with your feet shoulder-width apart while on the scale.
- **Do not** stand on the edge of the scale or jump on the scale.
- Avoid standing on the scale for a long period of time, or when not measuring yourself.
- **Do not** overload the scale. Maximum weight capacity is 400 lb / 180 kg.
- Keep the scale in a cool area with low humidity.
- Keep the scale away from heat sources, such as ovens or heaters. Avoid temperature fluctuations.
- Store the scale in a horizontal position, not a vertical position.
- **Do not** use while charging. Remove the charging cable before using.
- This scale is not to be used by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- Handle with care.
- Not for commercial use.
- Household use **only**.

SAVE THESE INSTRUCTIONS

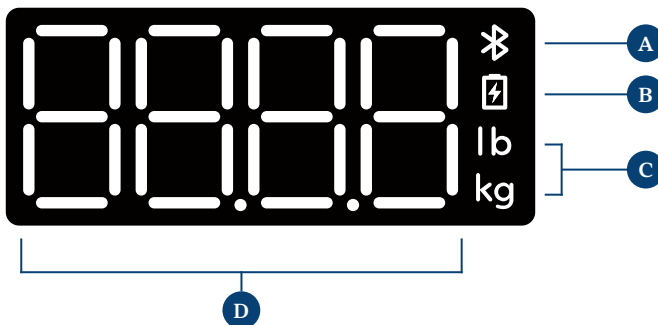
Function Diagram

- A. Display
- B. Weighing Platform
- C. Conductive Areas
- D. Reset Button
- E. Anti-Skid Pads
- F. USB-C Charging Port
- G. Unit Button






Display Diagram

- A. Bluetooth® Icon
- B. Battery Icon
- C. Weight Units
- D. Weight Measurement



Display Messages

	Flashes when the scale needs to be charged.
	Flashes when Bluetooth is disconnected. Stays solid when connected.
	Weight exceeds 400 lb / 180 kg. Use a scale with a higher weight capacity.

VeSync App Setup

1. To download the VeSync app, scan the QR code or search "VeSync" in the Apple App Store® or Google Play Store.

Note:

- Please make sure your firmware and software are up to date.
- The VeSync app is continually being improved and may change over time. If there are any differences, follow the in-app instructions.



2. Open the VeSync app. **Log In** or **Sign Up**.
3. Follow the in-app instructions to set up your smart scale.
4. Tap **+** in the VeSync app.
5. Step on the scale and select your smart scale from the device list.

Note:

- You can tap on the product categories to jump to different sections of the device list.
- Make sure to choose the right device model (you can find it on the back of the scale) or it will lead to a connection failure.

6. Follow the in-app instructions to complete setup.

Note:

- You can change the scale's in-app name and icon at any time in the smart fitness scale settings.
- When the scale display turns off, the scale's Bluetooth will disconnect and go into auto-off mode. However, when the scale display lights up and the app is opened to the device page, the scale will reconnect to Bluetooth.

Creating a User

If you are a new user, you will need to enter physical information before weighing yourself for the first time so the scale can calculate your body metrics. Follow the in-app instructions to create a user profile.

Note:

- *Entering inaccurate information will make the scale's measurements less accurate.*
- *If you don't identify with the available gender options, or are unsure, pick the option that you think best physically matches you. This choice is used for physical measurements, such as body fat percentages.*
- *Children under 3 years of age cannot measure body metrics other than weight.*
- *Minors will need a guardian's consent to create a VeSync account.*

Using the Smart Scale

Note:

- Turning on Zero-Current Mode in the VeSync app will turn off the scale's electrical current and will only provide measurements for weight and BMI. This mode can be helpful for users who are pregnant or who have implanted medical devices, such as pacemakers.
- To measure your baby or pet, turn on Baby Mode and follow the in-app instructions for weighing. Baby Mode will not measure other body metrics and will only measure weight and BMI.

1. Place the scale on a hard, flat surface. **[Figure 1.1]**

Note:

- Placing on soft surfaces such as shaggy carpet may cause inaccurate measurements or tipping.
- The scale can be used on low-pile carpet with a fiber length 0.4 inches / 10 mm or less.

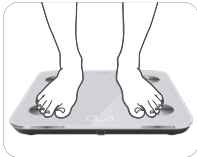


Figure 1.1

2. Step on the scale, then step off. Wait for the screen to display "0.00" before using.
3. Stand on the scale until the display flashes several times, then shows your final measurement. **[Figure 1.2]**

Note: If your smart scale is connected to the VeSync app, your results (such as BMI, Body Fat, etc.) will show in the app.




Figure 1.2

SWITCHING UNITS

1. Flip over the scale and press **UNIT**. **[Figure 2.1]**



Figure 2.1

2. The default unit is in pounds (lb). To switch back to kilograms (kg), press **UNIT** again.
3. Optionally, open the VeSync app and select the scale's settings icon . Select the measurement unit you want to use.
4. After changing units, the scale will show the new unit of measurement.

Maintenance

CLEARING THE SMART SCALE

If the scale has been moved or flipped upside down, it must be cleared to ensure accurate results.

1. Place the scale on a hard, flat surface.
2. Step on the scale until digits appear on the display, then step off. *[Figure 3.1]*

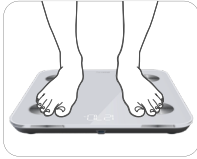


Figure 3.1

3. The scale will show "0.00" when cleared. *[Figure 3.2]*



Figure 3.2

CLEANING THE SMART SCALE

- Use a slightly damp cloth to clean the surface of the scale, followed by a soft, dry cloth to wipe away any remaining moisture.
- **Do not** use chemical or abrasive cleaning agents to clean the scale.

CHARGING THE SCALE

 will flash on the display when the scale needs to be charged.

1. Insert the USB-C charging cable into the charging port.
2. Plug the USB charging cable into a DC 5V adapter and plug into an outlet. You can also plug the cable into a powered USB outlet.

Note: Charging the smart scale with the original cable will provide the best results.

Troubleshooting

The scale doesn't turn on.

- The scale may need to be charged. Plug in the scale and charge for 3 hours.

Information flashes on the display and then disappears.

- The scale's battery may be low and needs to be charged. Plug in the scale and charge for 3 hours.

The smart scale doesn't connect to the VeSync app.

- The scale's battery may be low and needs to be charged. Plug in the scale and charge for 3 hours.

The smart scale can't connect to the VeSync app.

Please confirm the following before pairing:

- Make sure your phone's operating system is running on iOS® 15.0+ or Android 8.0+.
- Close and relaunch the VeSync app. Make sure you're using the latest version.
- Make sure to allow VeSync's Bluetooth® permission and turn on your phone's Bluetooth®. For Android users, please allow the app to access nearby devices in your phone's settings.
Note: If your Android phone system is lower than Android™ 12.0+, please authorize the location (GPS) permission of the VeSync app in your phone settings.
- Make sure your scale and phone are within 30 ft / 10 m of each other.
- Make sure the scale is not currently connected to any other phone or app.
- The scale may need to be restarted. Use a safety pin or paper clip to press the Reset button near the charging port to reset the scale.
- The scale should only be connected to your phone via the VeSync app. **Do not** connect the scale to your phone's Bluetooth settings.
- Make sure any VPN apps are turned off.
- Tap "Disconnected" on the top of the weigh-in screen to detect Bluetooth® errors.

The scale readings seem unstable or inaccurate.

- Make sure the scale is on a hard, flat surface.
- Reset the scale to zero (see page 10).

My scale will only measure my weight, not my other metrics.

- If you're wearing shoes or socks, the scale cannot measure biometrics such as body fat. Step on the scale with bare feet.
- Make sure the scale is connected to the VeSync app (see **VeSync App Setup**, page 7).
- Make sure you entered your age, weight, and height in your account so the scale can make calculations for your other biometrics.
- Wait about 15 seconds for the weighing process to finish.
- If your feet are too dry or too wet, the biometrics may not be detected. Skin can become very dry during winter, apply moisturizer to your feet when the scale cannot measure other biometrics.
- Check if Zero-Current Mode is on. If it is, the scale will only provide measurements for weight and BMI, not other biometrics.

If your problem is not listed, please contact **Customer Support** (see page 17).

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Federal Communication Commission Interference Statement – Part 15

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference, and
2. This device must accept any interference received, including interference that may cause undesired operation.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

FCC Caution: Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.

FCC SDOC SUPPLIER'S DECLARATION OF CONFORMITY

Etekcitiy Corporation hereby declares that this equipment is in compliance with the FCC Part 15 Subpart B. The declaration of conformity may be consulted in the support section of our website, accessible from www.etekcitiy.com

FCC Radiation Exposure Statement

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. End users must follow the specific operating instructions for satisfying RF exposure compliance. To maintain compliance with FCC RF exposure compliance requirements, please follow operation instructions as documented in this manual. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter. The availability of some specific channels and/or operational frequency bands are country dependent and are firmware programmed at the factory to match the intended destination. The firmware setting is not accessible by the end user.

Etekcitey Limited Product Warranty

Product Name	<i>Smart Fitness Scale</i>
Model	EFS-C671-WUST
<i>For your own reference, we strongly recommend that you record your order ID and date of purchase.</i>	
Order ID	
Date of Purchase	

Etekcitey Limited Product Warranty

Register your products at <https://warranty.etekcitey.com/warranty> to stay up to date with important product information such as product updates, limited warranties, usage and maintenance recommendations, and notifications concerning safety warnings or product recalls. Registration is not required to claim your limited warranty.

Two (2) Year Limited Consumer Product Warranty

Etekcitey Corporation ("Etekcitey") warrants that the product shall be free from defects in material and workmanship for a period of 2 years from the date of original purchase ("Limited Warranty Period"), provided the product was used in accordance with its use and care instructions (e.g. in the intended environment and under normal circumstances).

Your Limited Warranty Benefits

During the Limited Warranty Period and subject to this limited Warranty Policy, Etekcitey will, in its sole and exclusive discretion, either (i) refund the purchase price if the purchase was made directly from the online Etekcitey store, (ii) repair any defects in material or workmanship, (iii) replace the product with another product of equal or greater value, or (iv) provide store credit in the amount of the purchase price.

Who Is Covered?

This limited warranty extends only to the original consumer purchaser of the product and is not transferable to any subsequent owner of the product, regardless of whether the product transferred ownership during the specified term of the limited warranty. The original consumer purchaser must provide verification of the defect or malfunction and proof of the date of purchase to claim the Limited Warranty Benefits.

Be Aware of Unauthorized Dealers or Sellers

This limited warranty does not extend to products purchased from unauthorized dealers or sellers. Etekcitey's limited warranty only extends to products purchased from authorized dealers or sellers that are subject to Etekcitey's quality controls and have agreed to follow its quality controls. Please be aware, products purchased from an unauthorized website or dealer may be counterfeit, used, defective, or may not

be designed for use in your country. You can protect yourself and your products by making sure you only purchase from Etekcitey or its authorized dealers.

If you have any questions about a specific seller, or if you think you may have purchased your product from an unauthorized seller, please contact our Customer Support team via support@etekcitey.com.

What's Not Covered?

- Normal wear and tear, including parts that might wear out over time (e.g. batteries, filters, cleaning brush, essential oil pads, etc.).
- If the proof-of-purchase has been altered in any way or is made illegible.
- If the model number, serial number or production date code on the product has been altered, removed or made illegible.
- If the product has been modified from its original condition.
- If the product has not been used in accordance with directions and instructions in the user manual.
- Damages caused by connecting peripherals, additional equipment or accessories other than those recommended in the user manual.
- Damages or defects caused by accident, abuse, misuse, or improper or inadequate maintenance.
- Damages or defects caused by service or repair of the product performed by an unauthorized service provider or by anyone other than Etekcitey.
- Damages or defects occurring during commercial use, rental use, or any use for which the product is not intended.
- If the unit has been damaged, including but not limited to damage by animals, lightning, abnormal voltage, fire, natural disaster, transportation, dishwasher, or water (unless the user manual expressly states that the product is dishwasher safe).
- Incidental and consequential damages.
- Damages or defects exceeding the cost of the product.

Claiming Your Limited Warranty Service in 5 Simple Steps:

1. Make sure your product is within the specified limited warranty period.
2. Make sure you have a copy of the invoice and order ID or proof-of-purchase.
3. Make sure you have your product. **DO NOT** dispose of your product before contacting us.
4. Contact our Customer Support team via support@etekcitey.com.

- Once our Customer Support team has approved your request, please return the product with a copy of the invoice and order ID.

Sole and Exclusive Remedy

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ALTHOUGH THIS LIMITED WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, YOU MAY HAVE OTHER RIGHTS IN YOUR JURISDICTION. THIS STATEMENT OF LIMITED WARRANTY IS SUBJECT TO APPLICABLE LAWS THAT APPLY TO YOU AND THE PRODUCT. PLEASE REVIEW THE LAWS IN YOUR JURISDICTION TO UNDERSTAND YOUR RIGHTS FULLY.

Changes To This Policy

We may change the availability of this limited warranty at our discretion, but any changes will not be retroactive.

This warranty is made by:

Etekcify Corporation
1775 Flight Way, Suite 150
Tustin, CA 92782
USA

Customer Support

If you have any questions or concerns about your new product, please contact our helpful Customer Support Team.

Etekcitey Corporation

1775 Flight Way, Suite 150
Tustin, CA 92782
USA

Email: support@etekcity.com

Toll-Free: 1-855-686-3835

SUPPORT HOURS

Mon–Fri, 9:00 am–5:00 pm PST/PDT

**Please have your order invoice and order ID ready before contacting Customer Support.*

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