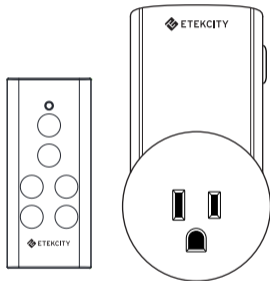# ETEKCITY

ZAP Remote Outlet
Model Nos.: ZAP 3LX-S
              ZAP 3L-S

Questions or Concerns?
(855) 686-3835
support@etekcity.com

Thank You.

Thank you for purchasing the **Remote Outlet** by Etekcity. We
are dedicated to providing our customers with quality products for building on
better living. Should you have any questions or concerns about using your new
product, feel free to reach out to our helpful Customer Support Team at
support@etekcity.com. We hope you enjoy your new product!

Table of Contents

⚠ Safety Information

IMPORTANT: Please read, understand, and comply with all of the instructions provided in this manual before using this device. Failure to comply with the instructions given in this manual and/or using the device in ways other than the ones mentioned herein may result in physical harm and/or damage to the device.

Important Safety Information

- The wireless range may be limited by other electronic devices, appliances, walls, or other physical barriers.
- The outlets are intended for indoor use only.
- Avoid exposure to high-temperature sources, direct sunlight, or moisture.
- **Do not** exceed the maximum load current of 10A (~1200W).

- **Do not** use appliances such as refrigerators, air conditioning units, and washing machines with the outlets. Such appliances exceed the maximum load current of 10A (~1200W).
- Keep out of reach of children.
- The outlets are best used in areas with proper air circulation.
- When cleaning, use a dry cloth to wipe the outlet and remote surfaces.
- For your safety, make sure the batteries within the remotes are correctly installed before use.
- **Do not** dispose of any part of this product in a fire.
- The remote is not compatible with rechargeable batteries.
- This device is not intended for use in areas with high humidity, such as bathrooms.
- For best performance, regularly change the batteries in the remote controls.
- If the remote is not in use for an extended period of time, remove batteries.
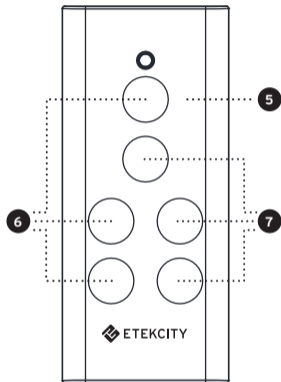- These outlets are not compatible with the ZAP 3VX remote outlets.

Function Diagram

1. Outlet
2. Power/Program Button
3. Outlet Indicator Light
4. Outlet Number

Front

Back
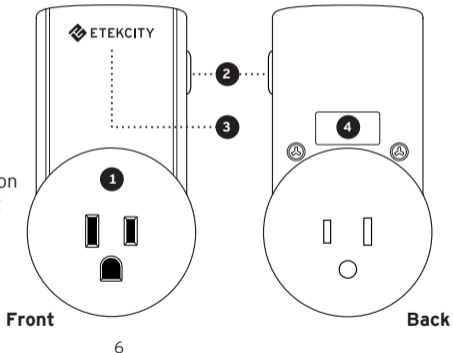
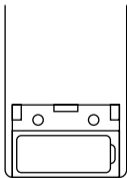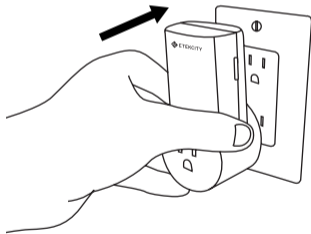5. Remote
6. ON Buttons
7. OFF Buttons

Operation

The outlets are pre-programmed for immediate use, but the configuration can be customized to meet your needs.
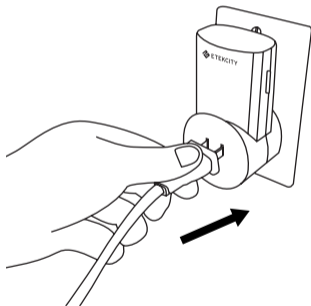
1. Install one 12V (23A) battery in each remote control.

2. Plug each outlet into a powered socket.

8

3. Plug an appliance into each outlet. Make sure the appliance is switched to **ON** in order to allow the outlet to control the device.
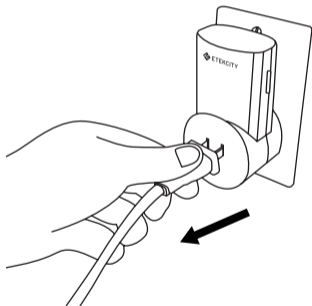
4. Press the **ON** or **OFF** buttons for the corresponding outlet number on the remote. The indicator light on the corresponding outlet will turn on or turn off, confirming that the outlet is now in use.
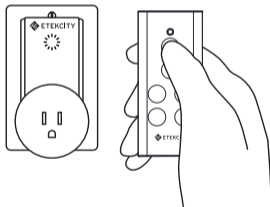
Reprogramming an Outlet

1. Unplug device from outlet.

2. Press and hold program button until indicator light starts to blink.
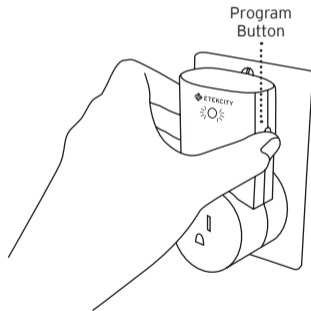
Program Button

3. Release program button, press the **ON** or **OFF** button for the desired number on the remote.
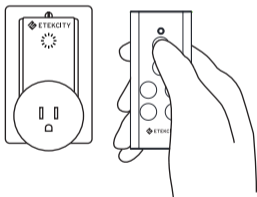
4. Pairing is successful when indicator light stops blinking.

    NOTE: You may repeat the reprogramming steps to assign up to 10 outlets to a single number to simultaneously control multiple devices with a single click.
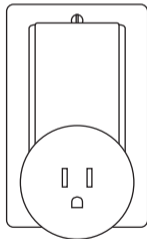
Resetting an Outlet

To remove an outlet from all remote control pairings:
1. Unplug any devices connected to the remote outlet.
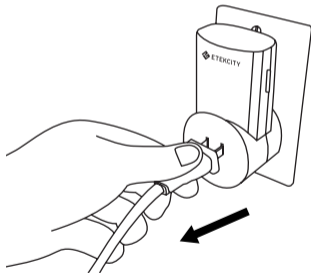
2. Remove the outlet from the power socket.
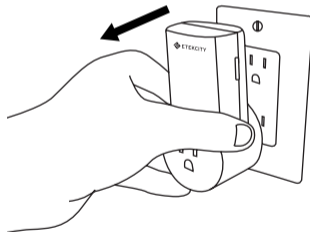
3. Press and hold the program button.
4. Plug outlet back into power socket while continuing to hold program button.
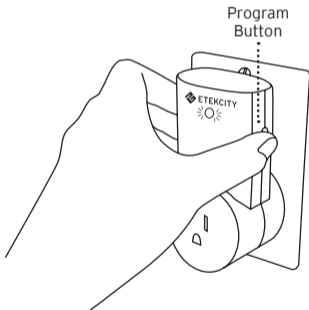
5. Hold program button for approximately 5 seconds until LED indicator begins to flash.
6. Program reset will be complete when indicator light stops blinking.

Program Button
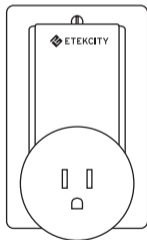
? Troubleshooting

Issue	Solution
Outlet is unresponsive to remote commands.	Replace the remote batteries with new 12V (23A) batteries. Low battery power may decrease readable wireless remote range.
	Make sure the outlet and device are properly connected and powered on.
	Make sure that the outlet is placed in an area with proper air circulation to avoid overheating.
	Make sure the maximum load current of 10A (~1200W) isn't being exceeded. If so, unplug the device from the outlet immediately.
	If the outlet is still unresponsive, refer to the **Resetting** (page 12) and **Reprogramming** (page 10) sections in the manual.

Specifications

Voltage: 120V~60 Hz
Maximum Current: 10A
Maximum Power: 1200W
Transmission Frequency: 433.92 MHz
Remote Battery Power: 12V (23A)
Remote Control Range: 100ft (30 m)*
Operating Temperature: 32°~95°F (0°~35°C)
Storage Temperature: -4°~167°F (-4°~75°C)

*NOTE: The wireless range may be shortened by other electronic devices, appliances, walls, and other physical barriers.

Package Contents

ZAP 3LX-S
3 x Remote Outlets
2 x Remote Controls
2 x 12V (23A) Batteries
1 x User Manual

ZAP 3L-S
3 x Remote Outlets
1 x Remote Control
1 x 12V (23A) Battery
1 x User Manual

Warranty Information

Product Name	Remote Outlet
Model Number	ZAP 3LX-S ZAP 3L-S
Default Warranty Period	1 year
For your own reference, we strongly recommend that you record your order number and date of purchase.	
Order Number:	
Date of Purchase:	

TERMS & POLICY

Etekcity warrants all products to be of the highest quality in material, craftsmanship, and service effective from the date of purchase to the end of the warranty period.

Etekcity will replace any product found to be defective due to manufacturer flaws based on eligibility. Refunds are available within the first 30 days of purchase. Refunds are only available to the original purchaser of the product. This warranty extends only to personal use and does not extend to any product that has been used for commercial, rental, or any other use in which the product is not intended for. There are no warranties other than the warranties expressly set forth with each product.

This warranty is non-transferrable. Etekcity is not responsible in any way for any damages, losses, or inconveniences caused by equipment failure by user negligence, abuse, or use noncompliant with the user manual or any additional safety, use, or warnings included in the product packaging and manual.

This warranty does not apply to the following:
- Damage due to abuse, accident, alteration, misuse, tampering, or vandalism.
- Improper or inadequate maintenance. Damage in return transit.
- Unsupervised use by children under 18
- years of age.

Etekcity and its subsidiaries assume no liability for damage caused by the use of the product other than for its intended use or as instructed in the user manual. Some states do not allow this exclusion or limitation of incidental or consequential losses so the foregoing disclaimer may not apply to you. This warranty gives you specific legal rights and you may also have other rights which may vary from state to state.

ALL EXPRESSED AND IMPLIED WARRANTIES, INCLUDING THE WARRANTY OF MERCHANTABILITY, ARE LIMITED TO THE PERIOD OF THE LIMITED WARRANTY.

Additional 1-Year Warranty
You can extend your 1-year warranty by an additional year. Log onto **www.etekcity.com/warranty** and enter your order number (e.g., from Amazon or Houzz) within the first 14 days of your purchase to register your new product for the extended warranty.

If you are unable to provide the order number for your product, please type a short note in the order number field along with the date you received your product.

Defective Products & Returns
Should your product prove defective within the specified warranty period, please contact Customer Support via **support@etekcity.com** with your invoice and order number. **DO NOT** dispose of your product before contacting us. Once our Customer Support Team has approved your request, please return the unit with a copy of your invoice and order number.

Customer Support

Should you encounter any issues or have any questions regarding your new product, feel free to contact our helpful Customer Support Team. Your satisfaction is ours!

CUSTOMER SUPPORT
Etekcity Corporation
1202 N. Miller St., Suite A
Anaheim, CA 92806

Email: support@etekcity.com
Local: (657) 500-1872
Toll-Free: (855) 686-3835

SUPPORT HOURS
Monday - Friday
9:00 am - 5:00pm PT

*Please have your order confirmation number ready before contacting customer support.

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